



We hope this message finds you healthy and safe during this crisis. PACDC staff will continue to work from home until it's safe to reopen our offices. [Here's what you can do to protect yourself and others from COVID-19.](#)

As we monitor the impact of COVID-19 in our neighborhoods, our staff and board of directors are all-the-more committed to building an Equitable Philadelphia and supporting our members at this time.

We're going to be honest here: We have more questions than answers, but with your support and collaboration, we will meet this challenge together. As a first step, our staff has compiled this Resource Directory for both our members and fellow Philadelphians looking to receive and offer help.

We're in this together.

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### City Operations

The City's [Business Activity and Stay at Home Order](#) took effect Monday, March 23<sup>rd</sup> at 8 AM. The order remains in effect until further notice.

All Philadelphia residents must remain at their place of residence unless they are engaged in essential personal activities. To learn more about essential personal activities and life-sustaining businesses or services, visit: <https://www.phila.gov/2020-03-22-the-new-business-activity-and-stay-at-home-order-what-you-need-to-know/>

To receive the most up-to-date information in this rapidly changing environment, please visit [Philadelphia's COVID-19 site](#) to receive the most up-to-date information.

You can also sign up to receive text alerts by texting COVID19-PHL to 888777.

To speak to a healthcare professional 24/7, dial 800-722-7112.

[COVID-19 Testing: Who Should Get Tested and Where Testing is Available in Philadelphia](#)

[The City of Philadelphia translated COVID-19 Resources](#) into Spanish, simplified Chinese, Vietnamese, Russian, and French.

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### Lending A Hand

If there's one thing Philadelphians know how to do, it's [coming together to support one another](#) during hard times. Our response to the Coronavirus outbreak is no different. Remember, the most important thing you can do to help is: **STAY HOME**. But for many of us, that's not enough. Consider:

1. [Donating to the PHL COVID-19 Fund](#)
2. **Buying a Gift Card for a Local Business**
3. [Donating to a Virtual Tip Jar for Restaurant Employees](#)
4. [Giving Blood](#)
5. **Check in on a Friend—We're all lonely!**

# COVID-19 Resource Directory (Last updated 2pm on 03/26)

Thank you to the following organizations whose existing resource listings provided a tremendous help: City of Philadelphia, Community Legal Services of Philadelphia, Pennsylvania Association of Nonprofit Organizations, Philadelphia Bar Foundation.

This document will be updated on a regular basis. Please email Zakya Hall, [zhall@pacdc.org](mailto:zhall@pacdc.org), to add information.

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## Information for CDCs

- The [PHL COVID-19 Fund](#) will provide grants to 501(c)(3) organizations in Greater Philadelphia/Southern New Jersey region with a successful track record of serving at-risk populations who are experiencing the negative health and economic effects of COVID-19 right now.
- Help spread the word about the [Philadelphia COVID-10 Small Business Relief Fund](#). The program, administered by the Department of Commerce and PIDC, offers grants or zero-interest loans to small businesses impacted by COVID-19.
- Help spread the word about the [COVID-19 Working Capital Access Program](#) (CWCA). CWCA provides critical working capital financing up to 100K to PA small businesses.
- All Census operations have been delayed by two weeks. Philly Counts has transitioned to a virtual census outreach strategy, until further notice, in support of guidance on slowing the spread of COVID-19. [Download the Census Must Go-On At-Home Toolkit](#)
- Low Income Housing Tax Credits (LIHTC) had a deadline of May 31<sup>st</sup> to close on their financing and begin construction. [PHFA](#) will extend that deadline. LIHTC building owners and managers are encouraged to waive late payment fees for rent.
- The Department of Planning and Development has issued emergency regulations governing “deemed approvals” by the Philadelphia City Planning Commission, the Philadelphia Historical Commission, the Philadelphia Art Commission, and their various

committees. [Read here](#)

- The Zoning Board of Adjustment is extending certain filing deadlines. Any filing deadline between March 13 and March 31 has been extended by at least two weeks, with no filing required before April 1. [Read here](#)
- The Corporation for Supportive Housing created a community platform for supportive housing providers to receive peer support. [Join CSH's Community Page](#)
- [Beech Business Bank](#) provides lines of credit and low-interest loans to small businesses, non-profit organizations and community development corporations with a primary focus on the economically distressed areas in North, West and Northwest Philadelphia.

## Housing

Many of the City-funded [housing counseling agencies](#) are operating remotely. If your issue is not addressed in the sections below, please reach out to one of them.

### *Homeowners*

- The Federal Housing Administration, Fannie Mae, Freddie Mac, and the Pennsylvania Housing Finance Agency have suspended foreclosures on their mortgages. All property tax sheriff sales through April 23<sup>rd</sup> are postponed. [Learn more from Community Legal Services](#)
- The due date for 2020 Real Estate Taxes has been extended to April 30, 2020. [Learn more from the Department of Revenue](#)
- The Pennsylvania Housing Finance Agency will stop all negative credit reporting to its mortgage customers.
- **Save Your Home Philly Hotline:** 215-334-4663

### *Renters*

- All eviction and lockout proceedings have been suspended until at least March 29. Some have been suspended longer. [Learn more from Community Legal Services](#)
- On March 13<sup>th</sup>, the Philadelphia Housing Authority (PHA) suspended evictions for 30 days. PHA residents can apply for a hardship waiver to delay rent payment. [Learn more from PHA.](#)
- [Message to PHA Housing Choice Voucher Clients and Owners](#)
- **Tenant Related Questions:** Visit <https://www.phillytenant.org/> or call 267-443-2500

### *First Time Home Buyers*

- While offices are closed due to COV-19, PHDC will not accept Philly First Home applications.

## Utilities

- [Philadelphia Water Department](#): The Water Department will not shut off customers who fall behind on payments and will restore water services to delinquent customers through May 15<sup>th</sup>. All penalties and late fees for water bills are suspended until further notice. All non-emergency work is suspended. COVID-19 will not impact the safety of Philadelphia's water supply.
- [PECO](#) is suspending service disconnections and waiving new late payment charges through at least May 1, 2020.
- [PGW](#) is suspending non-payment terminations until May 1, 2020. PGW also plans to waive new late payment charges.
- [Internet Essentials](#) has increased Wi-Fi speeds for all customers, and new customers will receive two months of free service. Apply by April 30<sup>th</sup>. Comcast will not disconnect service or impose late fees during the pandemic.
- There will be no landline phone shutoffs until at least May 1<sup>st</sup>.

## Business Assistance

- [COVID-19 Working Capital Access Program](#) (CWCA) will provide working capital financing for eligible small businesses having 100 or fewer full-time employees. Max loan amount is \$100,000 with no job retention/ creation requirements.
- The due date for the Business Income and Receipts Tax and Net Profits Tax has been extended to July 15, 2020. This policy includes estimated payments. [Learn more from the Department of Revenue](#)
- Businesses seeking waivers and exemptions to the Philadelphia closure order can use the Pennsylvania DCED [Business Exemption Form](#) for assistance.

The Philadelphia Department of Commerce compiled the following resources impacted by COVID-19:

- The [PHL COVID-19 Small Business Relief Fund](#) offers grants or zero-interest loans to small businesses impacted by COVID-19.
- The Small Business Administration's (SBA) [Economic Injury Disaster Loans](#) offer up to \$2 million in assistance per business and can provide vital economic support to small businesses to help overcome the temporary loss of revenue. The deadline to apply is December 21, 2020.
- [Pennsylvania's Department of Community and Economic Development \(DCED\)](#) offers working capital loans that could help businesses impacted by COVID-19.

- [KIVA](#), which gives entrepreneurs access to zero-percent interest small business loans, has increased the size of no-interest loans available.
- The Philadelphia Department of Commerce is seeking responses to its [Business Impacts of COVID-19 Survey](#). The survey is also available in [中文 \(Chinese\)](#), [Español](#), and [Français](#)

#### Additional Resources for Businesses:

- If you are a business that has had to close either temporarily, consider layoffs, or is financially at-risk for permanent closure, the [Rapid Response Assistance Program](#) is available to assist you with a variety of services and resources to help you and your employees. You can reach the Rapid Response team via email at [RA-LI-BWPO-Rapid@pa.gov](mailto:RA-LI-BWPO-Rapid@pa.gov)
- The [Temple Small Business Development Center](#) is holding three webinars to help small businesses learn how to access help and support due to covid-19 disruptions:
  - March 25, 12:00 p.m.: [COVID-19 & Local Funding for Small Businesses](#)
  - April 7, 6:00 p.m.: [Rebuilding Customer Relations + Social Media Presence in response to a Disaster](#)
- Temple Small Business Development Center has a Spanish-speaking consultant, Leyanis Diaz, who can help clients with any follow up. [LeyanisSBDC@temple.edu](mailto:LeyanisSBDC@temple.edu)
- The [Small Business Development Center in Puerto Rico](#) is offering free webinars in Spanish to assist businesses affected by COVID-19. The webinars will be uploaded to their website.
- Facebook has committed to offering up to 30,000 small businesses \$100 million in cash grants and Facebook advertising credits. Information is limited, but [sign up](#) to get more details from the company when they're available.
- [Beech Business Bank](#) provides lines of credit and low-interest loans to small businesses with a primary focus on the economically distressed areas in North, West and Northwest Philadelphia.

## Employees/ Jobseekers

- Philadelphia's paid sick leave law has been further defined so that covered workers can use their paid sick leave for COVID-19 related preventative care without fear of retaliation. [Learn more about paid leave](#)
- Pennsylvania workers affected by COVID-19 may be eligible for Unemployment and Workers' Compensation Benefits. The waiting week is suspended. [Learn more about who's eligible for unemployment.](#)
- Individuals can access available job opportunities from [PA Career Link](#) and [Philadelphia City Council](#).

- If you believe you may have been exposed to COVID-19 in your workplace, you may be eligible for Workers' Compensation. [Learn more here](#)
- **The Internal Revenue Service has delayed tax payments due until July 15th:** <https://www.irs.gov/coronavirus>

## Food Access

- Find free meals for students while schools are closed. Meals are available from 9 a.m. to noon only. All children and youth are eligible, and no ID is required. [Find Meal Locations](#)
- [WhyHunger](#) refers people in need across the U.S. to food pantries, soup kitchens, government programs and grassroots organizations.
- [Aunt Bertha's](#) network connects people seeking help and verified social care providers that serve them.
- [Philabundance's](#) interactive map allows you to find food near you.
- The Philadelphia Corporation for Aging (PCA) is working with senior centers throughout the city to provide Grab and Go lunch options. Visit [pcaCares.org/seniorcenters](http://pcaCares.org/seniorcenters)
- People who need help buying food can get SNAP with no work requirement in all of PA. A federal court blocked a new rule that would require childless adults between the ages of 18 and 49 to work at least 20 hours a week. [Apply Here](#)

## Parents

- Public Citizens for Children + Youth created a [Toolkit to Help Kids During the Shutdown](#). This includes online learning tools for your student, vital resources for pregnant women and families with young children, and more.

## Benefits Access

- Coronavirus testing is covered by Medical Assistance and CHIP, [including in many cases for immigrants](#)

## Resources for Civil Legal Aid

- The Philadelphia Bar Foundation compiled a list of helpful legal resources for legal aid and will continue to update this page as needed. [View Here](#)

## Getting Protection from Abuse

This is sourced from [Women Against Abuse](#):

- The Philadelphia Domestic Hotline (1-866-723-3014) is still open and available to offer counseling and resources to survivors, as well as community members trying to help loved ones experiencing abuse.
- Though the Philadelphia Courts are closed, services for Protection from Abuse orders will continue on a 24/7 basis. [Download Getting Protection from Abuse Orders in Philadelphia During the Pandemic](#)

## Protection from Discrimination

- No one should live in fear because of who they are, where their family is from, or for being sick with the COVID-19 novel coronavirus. The [Philadelphia Office of Immigrant Affairs](#) put together a fact sheet to stand up against hate. This includes:
  - To report non-emergency hate crimes and bias incidents related to fear of COVID-19, you should contact the Philadelphia Commission on Human Relations (PCHR) at 215-686-4670 or [pchr@phila.gov](mailto:pchr@phila.gov). You can report an incident in any language. Anonymous reports can be made to the PCHR hotline at 215-686-2856.
  - If you believe you are being treated differently or experiencing discrimination from your employer, housing provider, businesses, or places open to the public (including schools and transportation) based on your actual or perceived race, national origin, ancestry, ethnicity, any perceived disability, you should contact the PCHR at 215-686-4670 or by emailing [pchr@phila.gov](mailto:pchr@phila.gov). You can make a report in any language.

## Nonprofit Organizations

Please complete the [Rapid Response: PHL Nonprofits and COVID-19 Survey](#). This information will help local governments and philanthropic partners determine the best approach to help our nonprofit community with the short- and long-term effects of COVID-19 and ensure that community members in need can still access critical resources.

- The Small Business Administration's (SBA) [Economic Injury Disaster Loans](#) offer up to \$2 million in assistance per private, nonprofit organization and can provide vital economic support to help overcome the temporary loss of revenue. The deadline to apply is December 21, 2020.
- [City of Philadelphia Planning Guide for Businesses and Non-Profits](#)
- The Pennsylvania Association of Nonprofit Organizations has compiled a compendium of [COVID-19 Resources](#). Their listing includes:
  - Upcoming Webinars
  - Sample Plans and Policies
  - Resources for Working Remotely
  - Emergency Communications Systems and Staying Connected
  - Event Management and Fundraising
  - Managing Stress and Reducing Stigma

- [Nonprofit Resources for Remote Work During the COVID-19 Outbreak](#)
- [Beech Business Bank](#) provides lines of credit and low-interest loans to small businesses, non-profit organizations and community development corporations with a primary focus on the economically distressed areas in North, West and Northwest Philadelphia.
- **Need volunteers?** Email [volunteer@phila.gov](mailto:volunteer@phila.gov) to post your call on the city's online match portal.

### *Arts and Culture Organizations*

Please complete this [survey](#) to share the financial impact of COVID-19 on your organization or artistry. Your responses will allow the Office of Arts, Culture and the Creative Economy to better understand and advocate for what the cultural community needs to recover.

- Fill the Walls with Hope, Race, Resources, and Dreams is partnering with Mural Arts Philadelphia to fill our public streets with words and images to support folks emotional/mental health, share resources, dream of a more just future, and call out politics in this critical moment. [Click here if you have a temporary space for this art.](#)
- The **Office of Arts, Culture and the Creative Economy** is providing and promoting information and resources for artists and arts organizations to help them through the COVID-19 health crisis. [Learn more here](#)

### *Webinars*

- [Tech Impact](#) will also host the following free webinars:
  - [How to Set Up Microsoft Teams for First Time Users: A Step-by-Step Guide to Getting It Right the First Time](#) | Monday, March 30, 2:30-3:30 PM Eastern
  - [Remote Program Delivery: Adapting During COVID-19](#) | Tuesday, March 31, 3:30-4:30 PM Eastern
  - [My Fundraising Event Was Cancelled, Now What? Adapting During COVID-19](#) | Wednesday, April 1, 3:30-4:30 PM Eastern
  - [Panel Q&A: Remote Work During \(And Beyond\) COVID-19](#) | Thursday, April 2, 3-4 PM Eastern
- [Q&A About H.R. 6201: Families First Coronavirus Response Act](#) | **March 27, 12:00 pm – 12:45 pm** On March 18, 2020, the President signed [H.R. 6201: The Families First Coronavirus Response Act](#) into law. The Pennsylvania Association of Nonprofit Organizations wants to know what this law will (or not) provide for nonprofit organizations of all sizes around Pennsylvania. [Register here.](#)