



We hope this message finds you healthy and safe during this crisis. PACDC staff will continue to work from home until it's safe to reopen our offices.

As we monitor the impact of COVID-19 in our neighborhoods, our staff and board of directors are all-the-more committed to building an Equitable Philadelphia and supporting our members at this time.

We're going to be honest here: We have more questions than answers, but with your support and collaboration, we will meet this challenge together. As a first step, our staff has compiled this Resource Directory for both our members and fellow Philadelphians looking to receive and offer help.

We're in this together.

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### City Operations

Philadelphia now faces the next phase of the epidemic response – scaling back restrictions on social and business activities in a way that prevents resurgence of the epidemic. [Learn more about the next phase of Philadelphia's strategy to combat COVID-19.](#)

If you must leave your home, please wear a cloth mask to prevent community spread of COVID-19.

To receive the most up-to-date information in this rapidly changing environment, please visit [Philadelphia's COVID-19 site](#) to receive the most up-to-date information.

You can also sign up to receive text alerts by texting COVID19-PHL to 888777.

To speak to a healthcare professional 24/7, dial 800-722-7112.

[COVID-19 Testing: Who Should Get Tested and Where Testing is Available in Philadelphia](#)

[The City of Philadelphia translated COVID-19 Resources](#) into Spanish, simplified Chinese, Vietnamese, Russian, and French.

[What to Do if an Employee Tests Positive](#)

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# COVID-19 Resource Directory

(Last updated 10am on 06/03)

Thank you to the following organizations whose existing resource listings provided a tremendous help: City of Philadelphia, Community Legal Services of Philadelphia, Pennsylvania Association of Nonprofit Organizations, Philadelphia Bar Foundation.

**This document is no longer being updated on a regular basis.** Please email Zakya Hall, [zhall@pacdc.org](mailto:zhall@pacdc.org), to add information.

## Table of Contents

1. Information for CDCs
2. Housing
3. Utilities
4. Business Assistance
5. Employees/Jobseekers
6. Food Access
7. Parents
8. Benefits Access
9. Resources for Civil Legal Aid
10. Getting Protection from Abuse
11. Protection from Discrimination
12. Consumers
13. Nonprofit Organizations

## Information for CDCs

- The City will begin accepting applications for the **COVID-19 Emergency Rental Assistance Program** on Tuesday, May 12, 2020 at 10 a.m. The deadline to apply is Saturday, May 16, 2020 at 5 p.m. [Learn more here](#)
- The City of Philadelphia created a [series of posters](#) to educate the public about social distancing in different languages. The City also [shared best practices](#) for staff and volunteers at food distribution sites.
- [Reopen Main Street](#) is taking a look ahead at “new reality” possibilities and working to compile potential reopening strategies, hints, and ideas for businesses, business districts and organizations as we enter the COVID-19 recovery phase.
- Census field operations are delayed until June 1<sup>st</sup>. Philly Counts has transitioned to a virtual census outreach strategy, until further notice, in support of guidance on slowing the spread of COVID-19. [Download the Census Must Go-On At-Home Toolkit](#)
- [Moving Forward: The Post Covid-19 Resiliency Series](#) is The Nonprofit Center’s recovery package for nonprofits. To help in this process, they created a series of videos (ranging in length from 15 to 45 minutes) in the key areas of communications, finance, fundraising, human resources, and organizational structure.

- The Department of Planning and Development has issued emergency regulations governing “deemed approvals” by the Philadelphia City Planning Commission, the Philadelphia Historical Commission, the Philadelphia Art Commission, and their various committees. [Read here](#)
- The Zoning Board of Adjustment is extending certain filing deadlines. All filing deadlines from March 13 onward are extended indefinitely, until further notice.
- The Corporation for Supportive Housing created a community platform for supportive housing providers to receive peer support. [Join CSH’s Community Page](#)
- Philadelphia Parks & Recreation (PPR) is asking all community gardeners to exercise an abundance of caution if they choose to visit a PPR community garden and to follow these guidelines to minimize the chance of virus spread. [Read PPR’s Notice for Community Gardens](#)
- [Beech Business Bank](#) provides lines of credit and low-interest loans to small businesses, non-profit organizations and community development corporations with a primary focus on the economically distressed areas in North, West and Northwest Philadelphia.

## Housing

Many of the City-funded [housing counseling agencies](#) are operating remotely. If your issue is not addressed in the sections below, please reach out to one of them.

All courts and related offices in Philadelphia will remain closed until at least May 29<sup>th</sup>.

Has COVID-19 caused you economic uncertainty? UESF may be able to assist with housing and/or utility issues. Please leave your name, number, and detailed message of your need due to COVID-19. Email: [covid@uesfacts.org](mailto:covid@uesfacts.org) or Call: 888.798.COVID

### *Homeowners*

- The Federal Housing Administration, Fannie Mae, Freddie Mac, and the Pennsylvania Housing Finance Agency have suspended foreclosures on their mortgages. [Learn more from Community Legal Services](#)
- The due date for 2020 Real Estate Taxes has been extended to June 15, 2020. [Learn more from the Department of Revenue](#)
- The Pennsylvania Housing Finance Agency will stop all negative credit reporting to its mortgage customers.
- **Save Your Home Philly Hotline:** 215-334-4663

### *Renters*

- All eviction and lockout proceedings have been suspended until at least April 30<sup>th</sup>. Some have been suspended longer. [Learn more from Community Legal Services](#)

- On April 1<sup>st</sup>, the Philadelphia Housing Authority (PHA) suspended evictions for 120 days and waived all late rent payment fees till June 2020. PHA residents can apply for a hardship waiver to delay rent payment. [Learn more from PHA](#)
- [Message to PHA Housing Choice Voucher Clients and Owners](#)
- **Tenant Related Questions:** Visit <https://www.phillytenant.org/> or call 267-443-2500
- The **Tenant Union Representative Network** is moving its weekday renters' rights classes online during the Philadelphia City shut down. [Sign Up Here](#)
- Good Shepherd Mediation Program is offering free virtual landlord-tenant mediation sessions to help Philadelphia landlords and tenants resolve issues related to COVID-19 disruptions or other challenges. Anyone interested in scheduling a session with a neutral, third party mediator should contact [Good Shepherd Mediation Program](#) directly.

#### *Landlords*

- **Webinar: [Immediate and Longer Term Strategies to Mitigate the Impact on Tenants and Landlords](#)**
- The Housing Alliance of PA created a **Landlord Tool-Kit for Responding to COVID-19 Impacted Tenants** for landlords to foster productive and consistent communication with tenants. [Learn more here](#)
- Good Shepherd Mediation Program is offering free virtual landlord-tenant mediation sessions to help Philadelphia landlords and tenants resolve issues related to COVID-19 disruptions or other challenges. Anyone interested in scheduling a session with a neutral, third party mediator should contact [Good Shepherd Mediation Program](#) directly.

#### *First Time Home Buyers*

- While offices are closed due to COVID-19, PHDC will not accept Philly First Home applications.

### **Utilities**

- **[Philadelphia Water Department](#):** The Water Department will not shut off customers who fall behind on payments and will restore water services to delinquent customers through July 10<sup>th</sup>. All penalties and late fees for water bills are suspended until further notice. All non-emergency work is suspended. COVID-19 will not impact the safety of Philadelphia's water supply.
- **[PECO](#)** is suspending service disconnections and waiving new late payment charges through at least July 1st.
- **[PGW](#)** is suspending non-payment terminations. This termination freeze will remain in place until further notice. PGW also plans to waive new late payment charges.

- [Internet Essentials](#) has increased Wi-Fi speeds for all customers, and new customers will receive two months of free service. Apply by June 30<sup>th</sup>. Comcast will not disconnect service or impose late fees during the pandemic. Through June 30<sup>th</sup>, eligible new customers can sign up to receive 60 days of complimentary Internet Essentials service.
- There will be no landline phone shutoffs while PA remains under disaster declaration.

## **Business Assistance**

- The [Paycheck Protection Program](#) is reopened on Monday, April 27<sup>th</sup>. However, the program is first come, first serve, and funds will run out shortly. [The Enterprise Center, Lendistry](#) (Offers assistance in at least eight different languages), [Reinvestment Fund](#) are now accepting applications in addition to other SBA-approved lenders.
- PA Small Businesses that employ 3 to 30 people, based in PA and have been operating for at least one year, and owned and operated by a PA resident may qualify for assistance from the **Pennsylvania 30 Day Fund**. [Learn more here](#)
- The due date for the Business Income and Receipts Tax and Net Profits Tax has been extended to July 15, 2020. This policy includes estimated payments. [Learn more from the Department of Revenue](#)
- Philadelphia businesses have been unable to use and occupy their business space since being ordered to close on March 17, 2020, unless characterized as an “essential” business permitted to continue operating. These nonessential businesses are not required to pay the Philadelphia Use & Occupancy (U&O) Tax during the shutdown. [Learn more from Zarwin Baum here](#)

The Philadelphia Department of Commerce compiled the following resources impacted by COVID-ID:

- The Small Business Administration’s (SBA) [Economic Injury Disaster Loans](#) offer up to \$2 million in assistance per business and can provide vital economic support to small businesses to help overcome the temporary loss of revenue. The deadline to apply is December 21, 2020.
- The federal government recently established the [Paycheck Protection Program](#), a new guaranteed loan program from the Small Business Administration (SBA) that will help small businesses cover payroll during the immediate crisis.
- The **Finanta Emergency Loan** available for entrepreneurs affected by COVID-19 and other emergencies. Loans range from \$5,000-\$15,000 without closing fees. Contact Finanta for more information and to apply: 267-236-7030 (for English) or 267-236-7019 (para Español)
- [Pennsylvania’s Department of Community and Economic Development \(DCED\)](#) offers working capital loans that could help businesses impacted by COVID-19.

- [KIVA](#), which gives entrepreneurs access to zero-percent interest small business loans, has increased the size of no-interest loans available.
- The Philadelphia Department of Commerce is seeking responses to its [Business Impacts of COVID-19 Survey](#). The survey is also available in [中文 \(Chinese\)](#), [Español](#), and [Français](#)

#### Additional Resources for Businesses:

- LISC will use funding from Verizon to provide grants of up to \$10,000 to businesses facing immediate financial pressure because of COVID-19—especially entrepreneurs of color, women-owned businesses and other enterprises in historically underserved communities who don't have access to flexible, affordable capital. Another round will open beginning mid-April [Learn more here](#)
- If you are a business that has had to close either temporarily, consider layoffs, or is financially at-risk for permanent closure, the [Rapid Response Assistance Program](#) is available to assist you with a variety of services and resources to help you and your employees. You can reach the Rapid Response team via email at [RA-LI-BWPO-Rapid@pa.gov](mailto:RA-LI-BWPO-Rapid@pa.gov)
- The Spanx by Sara Blakely Foundation teamed up with GlobalGiving to establish the [Red Backpack Fund](#). GlobalGiving will make 1,000 grants of \$5,000 each to female entrepreneurs in the United States to help alleviate the immediate needs and support the long-term recovery of those impacted by this crisis.
- The [Temple Small Business Development Center](#) is holding three webinars to help small businesses learn how to access help and support due to covid-19 disruptions:
- Temple Small Business Development Center has a Spanish-speaking consultant, Leyanis Diaz, who can help clients with any follow up. [LeyanisSBDC@temple.edu](mailto:LeyanisSBDC@temple.edu)
- The [Small Business Development Center in Puerto Rico](#) is offering free webinars in Spanish to assist businesses affected by COVID-19. The webinars will be uploaded to their website.
- Facebook has committed to offering up to 30,000 small businesses \$100 million in cash grants and Facebook advertising credits. Information is limited, but [sign up](#) to get more details from the company when they're available.
- [Beech Business Bank](#) provides lines of credit and low-interest loans to small businesses with a primary focus on the economically distressed areas in North, West and Northwest Philadelphia.

### Employees/ Jobseekers

- Pennsylvania's **Pandemic Unemployment Assistance** program (PUA) is now open. Gig and freelance workers, self-employed workers, those without enough work history,

those who had job offers delayed or revoked due to the virus, and those currently or formerly employed by a religious organization, may file for PUA. [Learn more here](#)

- You should file for regular **Unemployment Compensation** if you have an employer and you have been laid off, your hours have been reduced through no fault of your own, you cannot work because a medical or public health official has directed you to quarantine or self-isolate because of COVID-19 exposure, symptoms, or a positive diagnosis, or you are caring for someone who is suspected of having or has tested positive for COVID-19. [Learn more here](#)
- Philadelphia's paid sick leave law has been further defined so that covered workers can use their paid sick leave for COVID-19 related preventative care without fear of retaliation. [Learn more about paid leave](#)
- **The Campaign for Working Families** set up a virtual system through which we can provide our full free community tax preparation services online. This includes for those who haven't filed in 2018 or 2019, and those who wish to just register for a stimulus check. [Learn more here](#)
- Individuals can access available job opportunities from [PA Career Link](#) and [Philadelphia City Council](#).
- If you believe you may have been exposed to COVID-19 in your workplace, you may be eligible for Workers' Compensation. [Learn more here](#)
- **The Internal Revenue Service has delayed tax payments due until July 15th:** <https://www.irs.gov/coronavirus>

## Food Access

- Any resident can pick up free food for their household at these food sites. Sites are open Mondays and Thursdays from 10 a.m. – 12 p.m., and residents do not need to present an ID or proof of income for eligibility. [Find free, nutritious food](#)
- Find free meals for students while schools are closed. District schools are open Thursdays, 9 a.m. – noon, and families will receive 5 breakfasts and 5 lunches per student. All children and youth are eligible, and no ID is required. [Find Meal Locations](#)
- [WhyHunger](#) refers people in need across the U.S. to food pantries, soup kitchens, government programs and grassroots organizations.
- [Aunt Bertha's](#) network connects people seeking help and verified social care providers that serve them.
- [Philabundance's](#) interactive map allows you to find food near you.

- The Philadelphia Corporation for Aging (PCA) is working with senior centers throughout the city to provide Grab and Go lunch options. Visit [pcaCares.org/seniorcenters](https://pcaCares.org/seniorcenters)
- People who need help buying food can get SNAP with no work requirement in all of PA. A federal court blocked a new rule that would require childless adults between the ages of 18 and 49 to work at least 20 hours a week. [Apply Here](#)

## Parents

- Child care providers listed are approved to operate during the COVID-19 public health emergency. If you work in a life-sustaining position, these providers may be able to help you and your family if you need child care. [Find open child care providers](#)
- Public Citizens for Children + Youth created a [Toolkit to Help Kids During the Shutdown](#). This includes online learning tools for your student, vital resources for pregnant women and families with young children, and more.

## Benefits Access

- Coronavirus testing is covered by Medical Assistance and CHIP, [including in many cases for immigrants](#)
- County Assistance Offices are closed to in person applications but are still processing online applications. Apply for food stamps (SNAP), Medicaid health insurance (MA), and cash assistance (TANF) online using Compass or call Benephilly at 844-848-4376.
- If you already receive benefits, a reduction in income may increase your SNAP or TANF. Submit information about a change online via Compass or by calling the Customer Service Center at 215-560-7226.

## Resources for Civil Legal Aid

- The Philadelphia Bar Foundation compiled a list of helpful legal resources for legal aid and will continue to update this page as needed. [View Here](#)

## Getting Protection from Abuse

This is sourced from [Women Against Abuse](#):

- The Philadelphia Domestic Hotline (1-866-723-3014) is still open and available to offer counseling and resources to survivors, as well as community members trying to help loved ones experiencing abuse.



- Though the Philadelphia Courts are closed, services for Protection from Abuse orders will continue on a 24/7 basis. [Download Getting Protection from Abuse Orders in Philadelphia During the Pandemic](#)

## Protection from Discrimination

- No one should live in fear because of who they are, where their family is from, or for being sick with the COVID-19 novel coronavirus. The [Philadelphia Office of Immigrant Affairs](#) put together a fact sheet to stand up against hate. This includes:
  - To report non-emergency hate crimes and bias incidents related to fear of COVID-19, you should contact the Philadelphia Commission on Human Relations (PCHR) at 215-686-4670 or [pchr@phila.gov](mailto:pchr@phila.gov). You can report an incident in any language. Anonymous reports can be made to the PCHR hotline at 215-686-2856.
  - If you believe you are being treated differently or experiencing discrimination from your employer, housing provider, businesses, or places open to the public (including schools and transportation) based on your actual or perceived race, national origin, ancestry, ethnicity, any perceived disability, you should contact the PCHR at 215-686-4670 or by emailing [pchr@phila.gov](mailto:pchr@phila.gov). You can make a report in any language.

## Consumers

- The PA Office of the Attorney General launched Pennsylvania's consumer relief initiative. To commit to the PA Care Package, financial institutions and must offer additional assistance to Pennsylvanian's facing financial hardship during the COVID-19 Pandemic. [Learn more about participating banks here](#)

## Nonprofit Organizations

The City of Philadelphia created a [series of posters](#) to educate the public about social distancing in different languages. The City also [shared best practices](#) for staff and volunteers at food distribution sites.

- The Small Business Administration's (SBA) [Economic Injury Disaster Loans](#) offer up to \$2 million in assistance per private, nonprofit organization and can provide vital economic support to help overcome the temporary loss of revenue. The deadline to apply is December 21, 2020.
- The [Small Business Administration's Payroll Protection Program](#) for businesses with up to 500 employees provides small businesses and nonprofits with eight weeks of cash-flow assistance through 100 percent federally guaranteed loans. Learn more in the Business Assistance section above.
- The **Bread & Roses Community Fund** just launched the Solidarity Fund for COVID-19 Organizing to support the vital work of grassroots groups in the Philadelphia region. Grants up to \$10,000 are available for new and established grassroots community organizing groups. [Join the effort here](#)

- [Philadelphia VIP](#) is offering eligible nonprofit organizations free one-hour remote legal consultations with a volunteer attorney.
- [Moving Forward: The Post Covid-19 Resiliency Series](#) is The Nonprofit Center's recovery package for nonprofits. To help in this process, they created a series of videos (ranging in length from 15 to 45 minutes) in the key areas of communications, finance, fundraising, human resources, and organizational structure.
- [City of Philadelphia Planning Guide for Businesses and Non-Profits](#)
- [What to Do if an Employee Tests Positive](#)
- The Pennsylvania Association of Nonprofit Organizations has compiled a compendium of [COVID-19 Resources](#). Their listing includes:
  - Upcoming Webinars
  - Sample Plans and Policies
  - Resources for Working Remotely
  - Emergency Communications Systems and Staying Connected
  - Event Management and Fundraising
  - Managing Stress and Reducing Stigma
- [Nonprofit Resources for Remote Work During the COVID-19 Outbreak](#)
- [Beech Business Bank](#) provides lines of credit and low-interest loans to small businesses, non-profit organizations and community development corporations with a primary focus on the economically distressed areas in North, West and Northwest Philadelphia.
- **Need volunteers?** Email [volunteer@phila.gov](mailto:volunteer@phila.gov) to post your call on the city's online match portal.

#### *Arts and Culture Organizations*

- The [COVID-19 Arts Aid PHL Fund](#) will support individual artists as well as small arts and culture organizations (annual budgets no greater than \$250,000) and mid-sized organizations (annual budgets of \$250,000 - \$15M) whose operations, work and livelihood have been deeply affected by the COVID-19 pandemic.
- Fill the Walls with Hope, Race, Resources, and Dreams is partnering with Mural Arts Philadelphia to fill our public streets with words and images to support folks emotional/mental health, share resources, dream of a more just future, and call out politics in this critical moment. [Click here if you have a temporary space for this art.](#)
- The **Office of Arts, Culture and the Creative Economy** is providing and promoting information and resources for artists and arts organizations to help them through the COVID-19 health crisis. [Learn more here](#)
- The Greater Philadelphia Cultural Alliance's **Phillyfunguide's Arts + Culture to Go** aggregates, curates, and promotes virtual arts and culture experiences across the region. [Submit an event here](#)